METROPOLIS VALIDATIONS
A How-To Guide for **PARKERS**

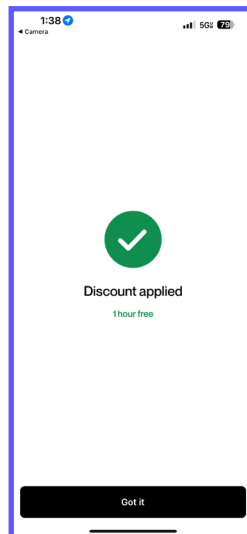This guide provides step-by-step instructions for applying validations.

Step 1

Parkers can scan the applicable **validation QR signage** to begin the validation process.

Please note, only active validations designated for the correct location can be applied to a live parking session.
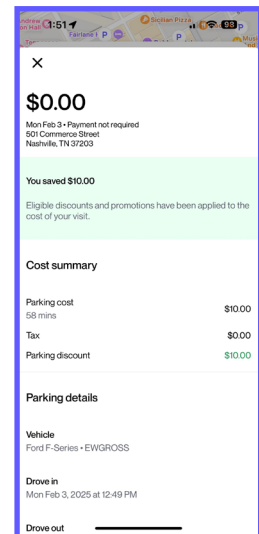
Step 2

If a parker **already has a Metropolis account,** the validation will automatically apply to their active visit.

If a parker **does not have a Metropolis account,** they must create one before the validation can be utilized. Upon successful account creation, the validation will automatically apply to thie active visit.

Step 3

Once the validation is applied, parkers can simply drive out! If a balance remains after the applied validation, **the outstanding amount will be charged to the payment method on file.**

Frequently Asked Questions

- **Can more than one validation be applied to a single parking session?**
  No. Only one validation at a time can apply to any single active parking session.

- **I received an error message, "Validation not applied." What does this mean?**
  This typically occurs when a validation QR code is scanned more than once. When a validation is applied, scanning the same (or other) validation QRs will prompt this error message.

- **What if I can't find my parking session after scanning the validation QR code?**
  First, visit app.metropolis.io and log in with your phone number to locate your active parking session. If your session still does not appear, **contact Customer Support** via **(856)485-9703** for further assistance.